

# DDRS Advisory Council

## June 17, 2020



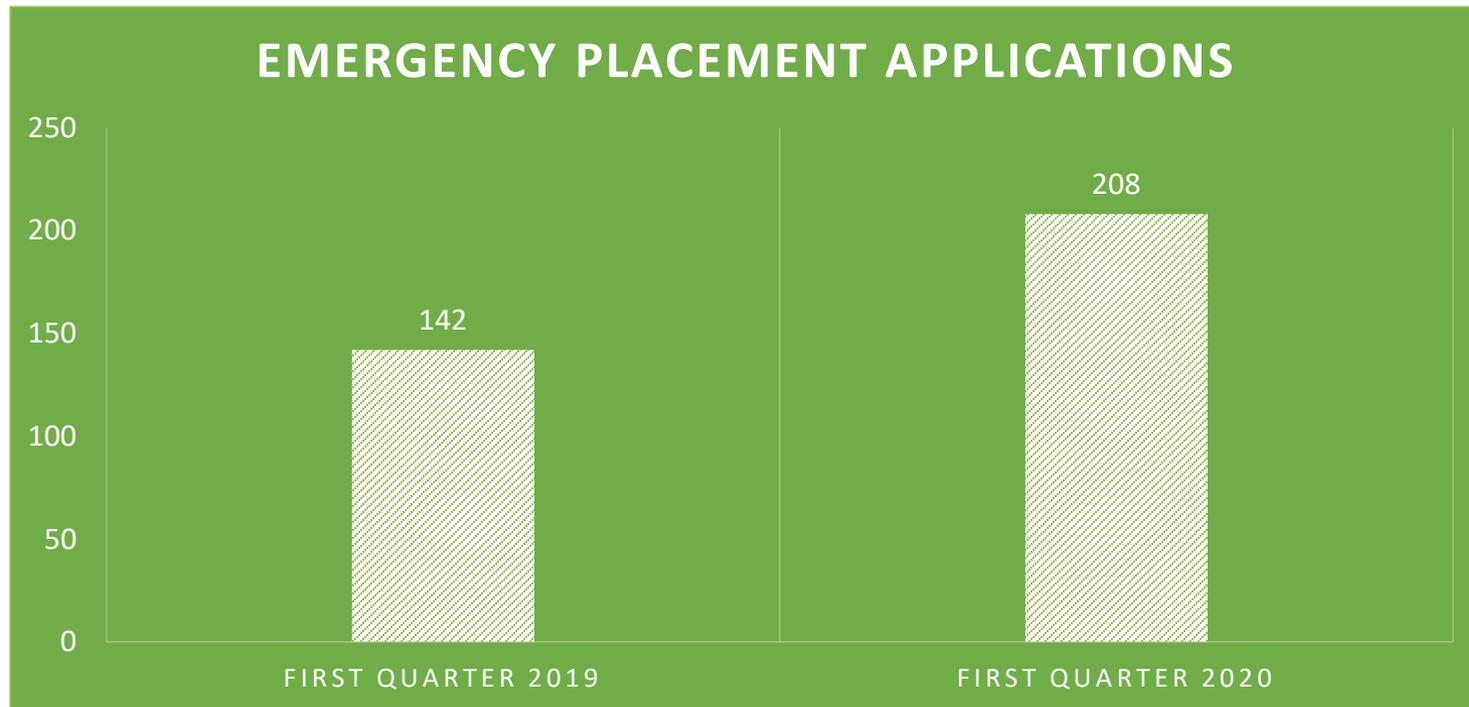
# Welcome and Today's Agenda

- Welcome and Introductions
  - Quarterly Data Report
- Quality Vendor Update
- FSW and CIH Waiver Renewals - Next Steps
- Brainstorm: COVID-19 Silver Linings to Build On
- Next Meeting: July 15<sup>th</sup>



# Quarterly Data Report

- Applications for Emergency Placement - Priority Waivers\*



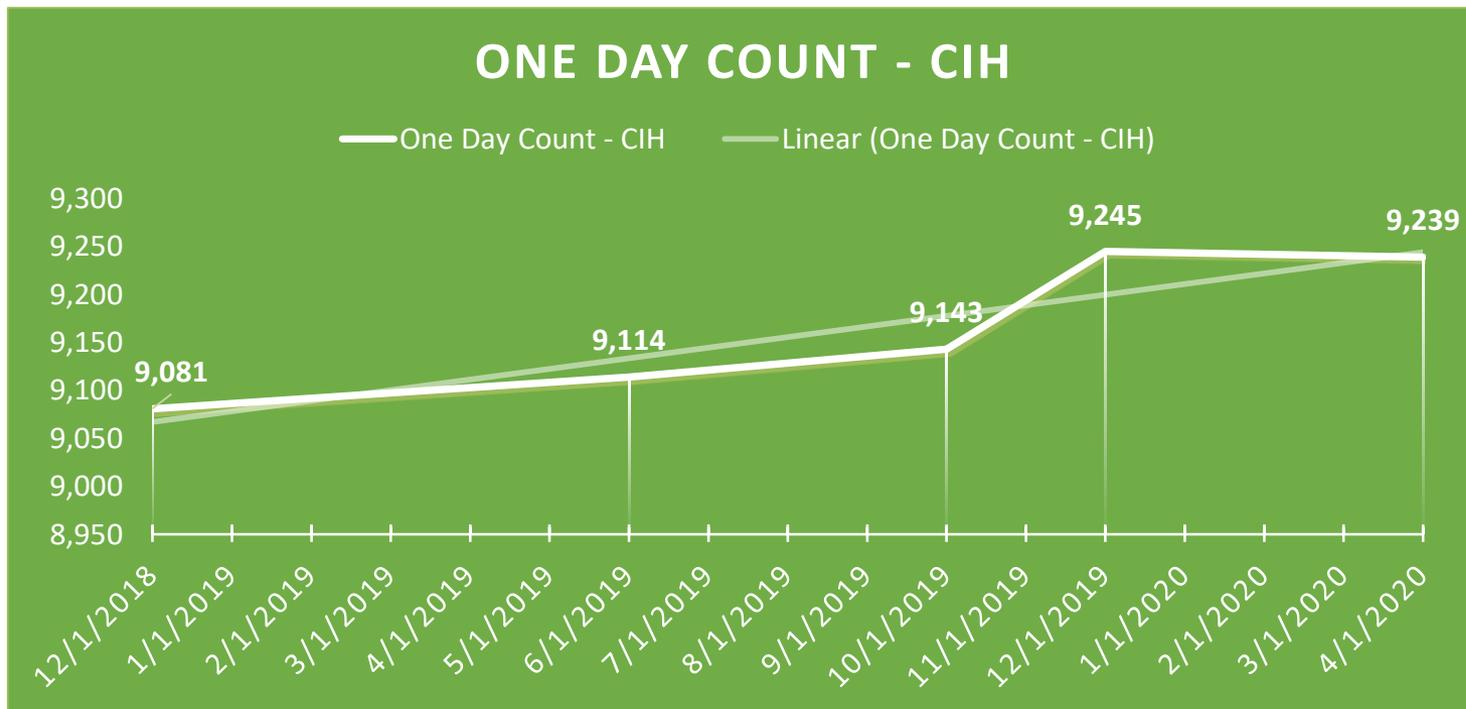
Source: BDDS DART Data System

*\*All counts are unduplicated*



# Quarterly Data Report

- Number of Individuals on BDDS Waivers - One-Day Count:
  - Community Integration and Habilitation\*:



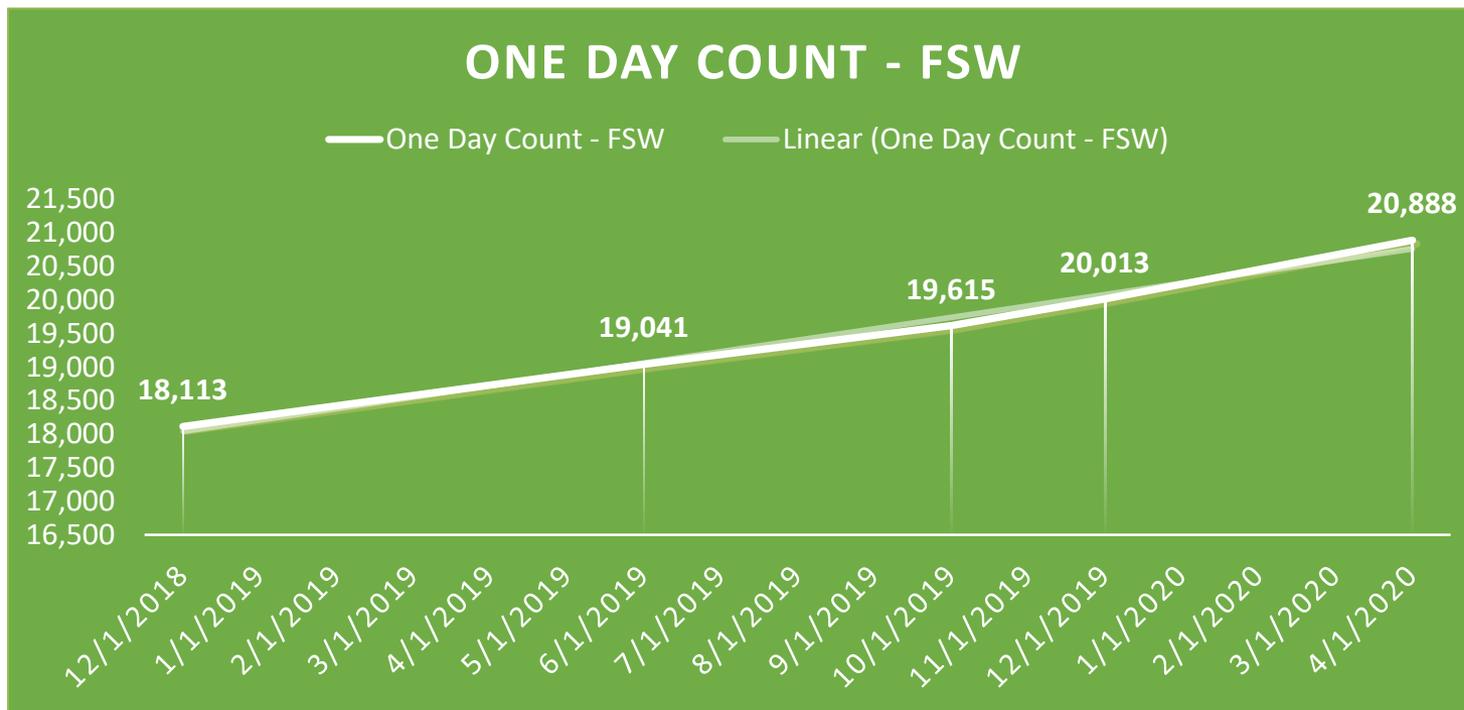
Source: BDDS Portal

*\*All counts are unduplicated*



# Quarterly Data Report

- Number of Individuals on BDDS Waivers - One-Day Count:
  - Family Support Waiver\*:



Source: BDDS Portal

*\*All counts are unduplicated*



# Quarterly Data Report

- Number of Individual on Family Supports Waiver Waiting List:

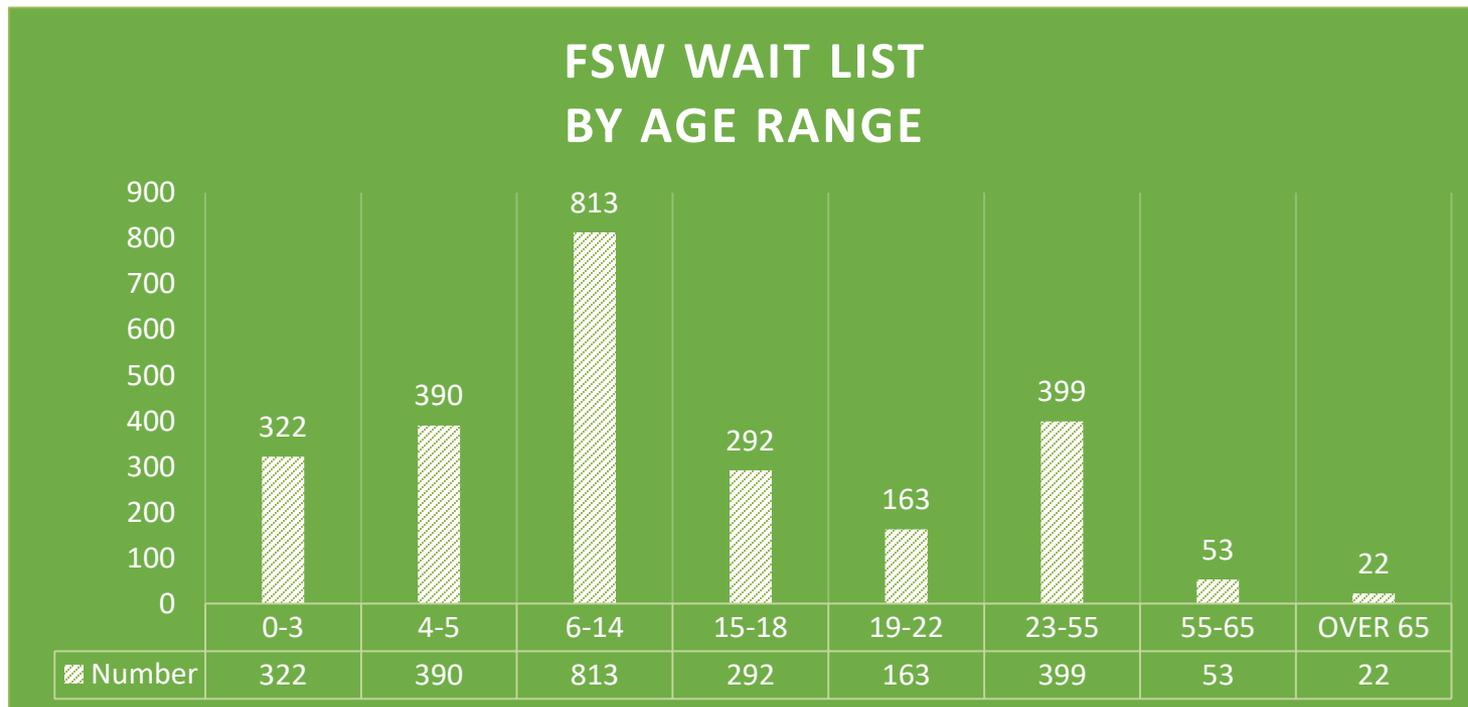


Source: BDDS DART Data System



# Quarterly Data Report

- FSW Wait List by Age Range



Source: BDDS DART Data System



# Quality Vendor Update

Presented by:

Jessica Harlan-York, Director, Bureau of Quality Improvement Services

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# Transition to Liberty

- Official state date is July 1, 2020.
- Last few months have working on transition and implementation.
- IRs/Complaints/Mortality Reviews virtually the same. However, eventually will have system where providers can login to review complaints and mortalities and upload documentation.
- Development of new processes including onsite provider reviews, focused on individual outcomes, and provider training and technical assistance.



# FSW and CIH Waiver Renewals: Next Steps

Presented by:

Cathy Robinson, Director, Bureau of Developmental Disabilities Services

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# Waiver Renewal: Overview of Changes

## Behavioral Support Services

- Updated to array of services designed to support individuals who are experiencing or are likely to experience challenges accessing, and actively participating in the community as a result of behavioral, social, or emotional challenges.
- Behavioral support services are intended to empower individuals and families (by leveraging their strengths and unique abilities) to achieve self-determination, interdependence, productivity, integration and inclusion in all facets of community life, across all environments, across the lifespan.
- Reimbursable activities have been expanded to align with the revised service definition.
- As part of implementation, guidance will be provided that clarifies the requirements for documentation standards.



# Waiver Renewal: Overview of Changes

## Case Management

- AISP has been rolled into the Case Management monthly rate. The new monthly rate is \$143.75.
  - AISP will be removed from CCBs July 1, 2020
  - Any reduction in services due to the increased case management rate will be identified and CMCOs notified prior to implementation.
- CMCOs billing in July prior to the implementation date of July 16, 2020 will bill the \$131.25 rate.
- The Transitional Case Management rate has not been increased and will continue to be paid at the rate of \$131.25.



# Waiver Renewal: Overview of Changes

## Community Transition (CIHW)

- The one-time set-up expense allowance has been increased to \$2500.
- This increased allowance is only available to individuals who have not previously accessed community transition funds.



# Waiver Renewal: Overview of Changes

## Day Habilitation

- Replaces Community Based Habilitation (individual and group) and Facility Based Habilitation (individual and group).
- Day Habilitation is intended to give more flexibility to waiver participants and providers, as it includes language that allows services to be provided in a variety of settings in the community or in a facility owned or operated by a DDRS-approved provider.
- BDDS approved Day Habilitation providers include community-based facilitation service providers and facility-based habilitation service providers.
- The large group ratio size of 11:1 to 16:1 only applies to a facility setting.
- To lessen the record keeping burden on providers, this change will be effective August 1, 2020.
- Guidance entitled Day Habilitation: Service Definition and Standards, has been developed for providers of this services. It includes requirements for documentation in the PCISP.



# Waiver Renewal: Overview of Changes

## Environmental Modifications

New to FSW

- Added to FSW
- \$15,000 lifetime cap per waiver
  - Outside the annual cap
- \$500 service & repairs annually is permitted for maintenance and repair of modifications previously funded by a waiver service
  - Outside the annual cap



# Waiver Renewal: Overview of Changes

## Family & Caregiver Training

- The reimbursement limit of this services has been increased to \$5000 per year.
- Additional reimbursable activities and activities that are not allowed were added to provide clarity for service providers and waiver participants.



# Waiver Renewal: Overview of Changes

## Remote Supports

New to FSW

- Previously known as Electronic Monitoring
- To encourage families using the FS waiver to try the service, the first \$500 of Remote Supports added in any service plan year will be outside of the cap.
- Remote Supports is available to adult waiver participants and individuals 14 to 17 years of age (to foster developmentally-appropriate independence and not to replace typical parental supervision).
- Individuals on the FS waiver who select Remote Supports:
  - Will meet with the remote supports provider to determine the type of remote supports to be provided;
  - Will discuss with the provider the feasibility of addition the service within the budget over the \$500 allowance outside the cap; and
  - Will have family or friends who can provide emergency back-up when needed;
  - The Remote Supports service must be included in the PCISP and providers included as members of the IST
  - Direct selection of Remote Support providers is required for FS waiver participants.



# Waiver Renewal: Overview of Changes

## Paid Family Caregiver Changes

- Applies to Participant Assistance and Care under the FSW and Residential Habilitation and Support under the CIHW
- If a relative of the participant provides the service:
  - The decision that a relative is the best choice of persons to provide these services is a part of the person-centered planning process and is documented in the PCISP.
  - There is to be an annual review by the Individualized Support Team (IST) to determine whether the participant's relative should continue to be the provider of PAC or RHS.
  - Exploring including documentation of the IST conversation as a component of case record reviews.
- Reimbursable waiver funded PAC or RHS services furnished to a waiver participant by an allowable paid relative and/or legal guardian may not exceed a total of 40 hours per week per paid relative and/or legal guardian caregiver.
- Outside of the temporary allowances of Appendix K through August 31, 2020, this service may not be provided to a minor by the parent(s), step-parent(s) or guardians; and services may not be provided to a participant by the participant's spouse.



# Brainstorm: COVID-19 Silver Linings to Build On

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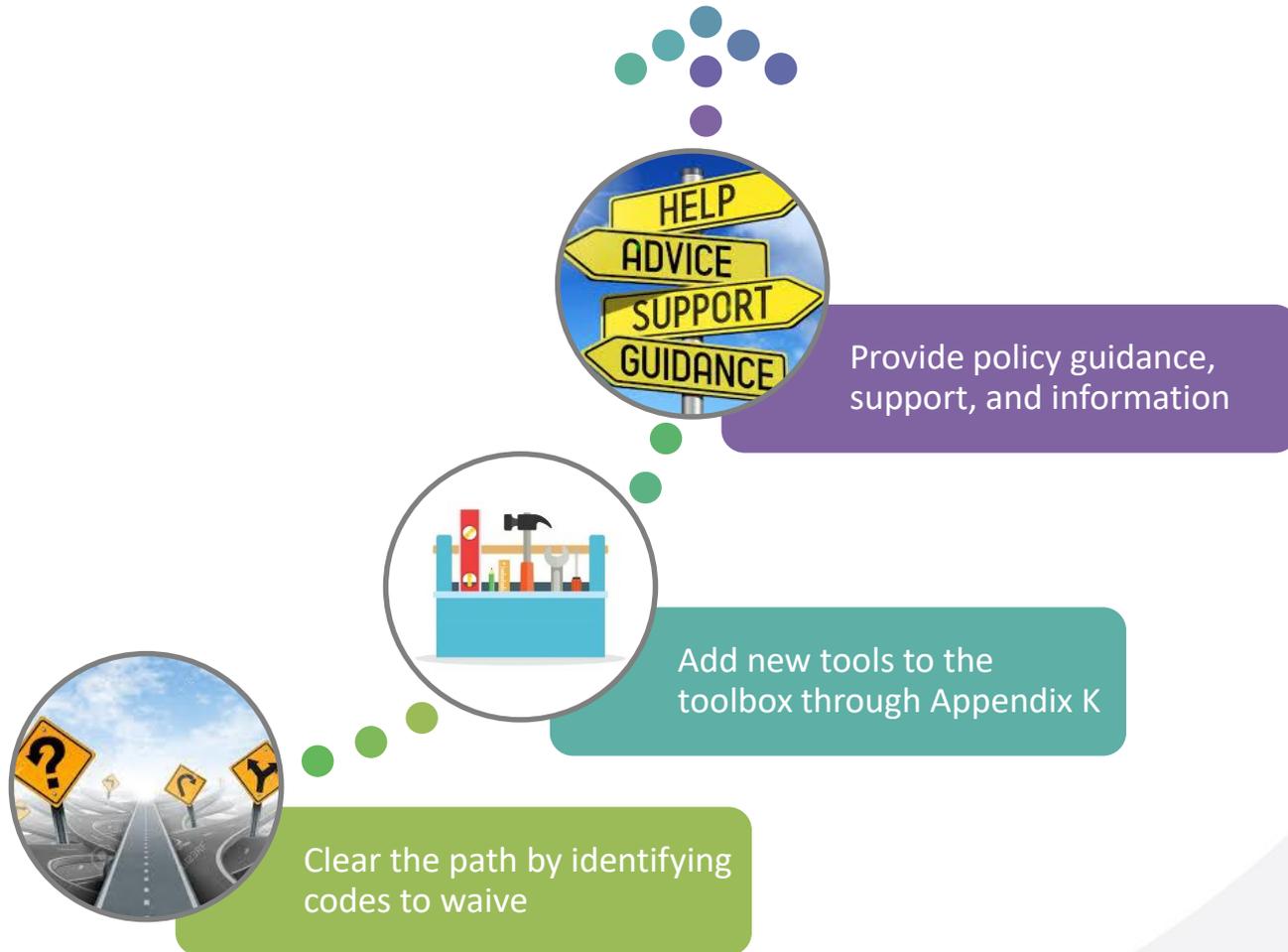


# Where Have We Been COVID-19 Edition



March: The Sprint

# Where Have We Been - March COVID-19 Edition



# Where Have We Been COVID-19 Edition

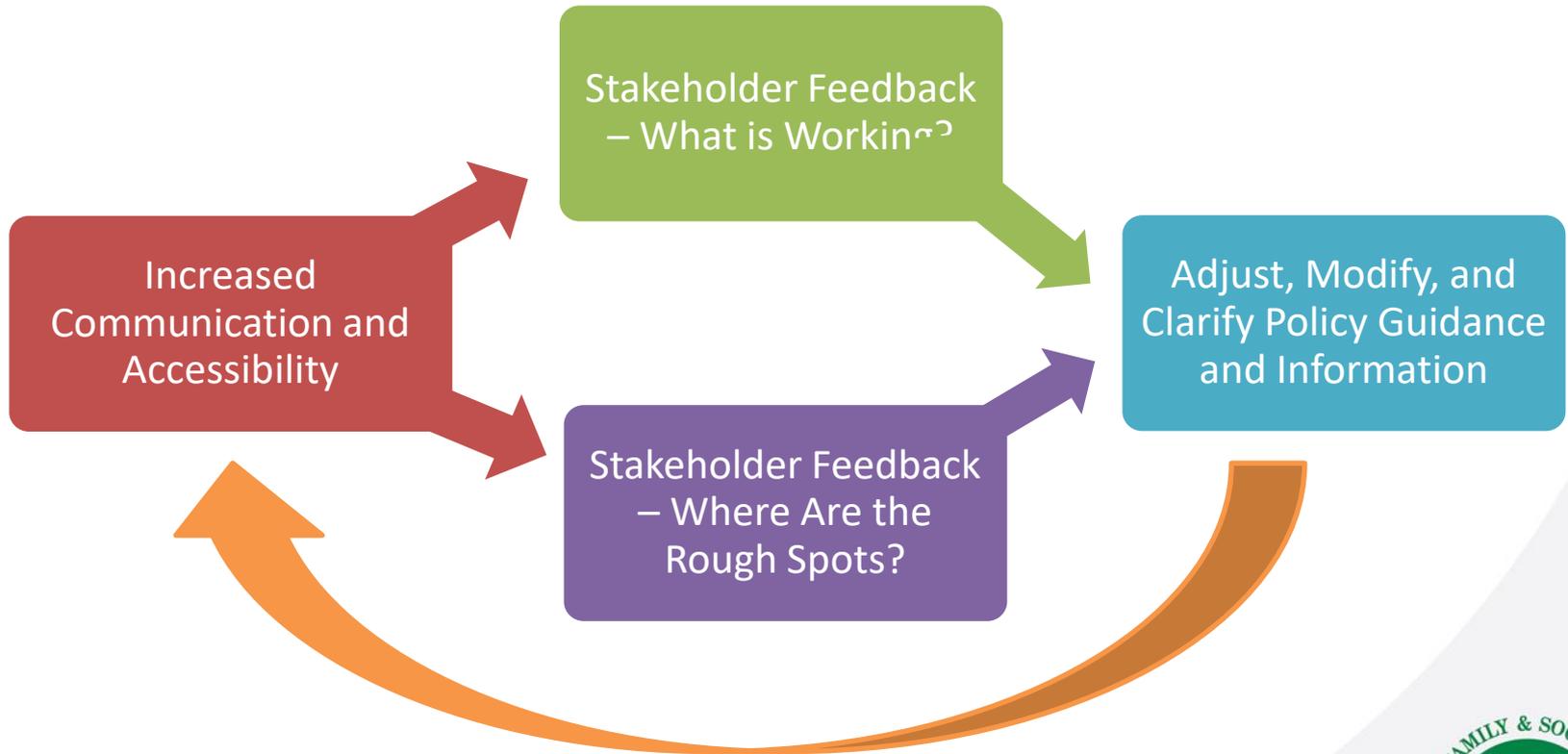


March: The Sprint



April: Hitting Our  
Stride

# Where Have We Been - April COVID-19 Edition



# Where Have We Been COVID-19 Edition



March: The Sprint



April: Hitting Our  
Stride



May: Changing the  
Course



# Where Have We Been - What Did We Learn? COVID-19 Edition

- People are resilient
- People rise to the challenge
- People are creative
- People became closer even with social distancing and isolation
- People are more comfortable with technology



# Advisory Council Discussion

- What have been your lessons learned through COVID-19?
- What have been the silver linings for you, your family, and/or the individuals you support?
- For providers, what are your lessons learned from a business perspective?
- How do we build on these lessons in the short-term? As part of system redesign?



# DDRS Advisory - Next Meeting

- Next Meeting:
  - Wednesday, July 15<sup>th</sup>
  - 10 am - Noon
  - Location: TBD

